

Cloverdale Manor

Resident Rights

You have the right...

To be treated with dignity, privacy, respect and to live in a safe, clean, comfortable and home like environment.

To be fully informed in writing of all our facility services and charges for those services.

To be informed of your health status and the right to participate in the planning of your own care and treatment, the right to refuse medical treatment, including experimental research and the right to formulate an advance directive.

To have your money and property protected.

To manage your financial affairs.

To know if you are eligible for Medicaid or Medicare and how to apply for coverage.

To have freedom of choice to make your own decisions.

To privacy including accommodations, medical treatment, written and telephone communications, personal care and meeting of family and resident groups, but this does not require the facility to provide a room.

To retain and use personal possessions, as space permits.

To privacy and confidentiality of your medical and clinical records.

To access a grievance procedure that is easy to use.

To refuse to perform services for the Facility unless you desire to do so and it is documented in the plan of care.

To exercise your rights as a citizen of the United States and of the State of Alabama including the right to vote.

To choose the groups and activities in which you participate.

To have guests and other personal communications.

To basis procedural safe guards on admission, transfer and discharge.

To get advance notice about a change in room or roommate and to be told why such a change is needed.

To be free from physical restraints or psychoactive drugs administered for discipline or convenience or not required treating you medical symptoms.

To be free of verbal, mental, sexual or physical abuse and involuntary seclusion.

To refuse a transfer to another room within the Facility under certain circumstances.

To self-administer drugs if the interdisciplinary team has determined that this practice is safe.

To examine the results of the most recent Federal or State survey of the Facility.

To be free of interference, coercion, discrimination or reprisal from the Facility in exercising these rights.

You must be informed both orally and in writing of your rights and all the rules and regulations governing your conduct and responsibilities during your stay in the Facility.

You must be informed in writing of the bed-hold policy for temporary absences from the facility.